

May 13, 2020

Dear Resident,

This is a follow-up to last week's general update. As states are initiating a phased approach to relaxing restrictions, our community is also adopting a phased approach. Changes to our community's restrictions will be cautious, carefully planned, and measured. Public health authorities continue to advise vulnerable populations to shelter in place. We will start with a first phase and evaluate future changes based on governmental guidance and community feedback.

The attached resident services supplement will provide specifics on what will be changing in our community and what will not be changing as we move into Phase 1 of our recovery plan. The changes will begin on Tuesday, May 19th.

All of our changes will balance keeping you safe with the understanding that you welcome and value choice. Allowing small resident group activities, while maintaining an essential visitor policy, is one way to give you some level of normalcy. We understand that some of our residents may choose to continue to isolate and not participate in small group activities. If you'd prefer to remain in your apartment, that's understandable. We will continue to deliver meals and provide activity cart visits and doorway activities to keep everyone active and engaged.

To protect you, we will deliver each resident a reusable cloth face mask. Whether you're participating in group activities or walking the halls, we want you to feel safe and comfortable while getting back into our daily routines. Be on the lookout for this delivery in the next week along with instructions on how to properly care for your mask.

Please remember to me mindful of protocols that will remain in place and continue to practice social-distancing measures along with maintaining frequent handwashing and sanitizing.

As always, please let me know if you have any questions or concerns.

Thank you,

General Manager