



When we exercise our rights to complain or express concerns, we also have a responsibility to convey appreciation.

It has been a difficult few weeks for the staff members at the Greeley Place. It might be an inconvenience for residents to be confined to their rooms, but there should not be a complaint, not ever. I, for one, want you to know that everything done here has been for our safety and comfort. That includes food service as well as building maintenance. Please know that we have an exemplary team here, and Holiday should be congratulated for employing these individuals.

Norma