

June 9, 2020

Dear Resident,

After successfully moving through the first phase of our multi-phase recovery process, I am excited to announce that our community can now move into Phase 2. Thanks to your support and willingness to adhere to our protocols, we can begin to ease into an additional set of relaxed restrictions.

The attached resident services supplement will provide specific details on the new changes. These changes will begin on June 16.

Perhaps the most significant change will be family member visits. When we move into Phase 2, residents will be permitted to have up to two family members visit in their apartment. These visits will be based on appointments, similar to our pet walking and laundry process. Please keep in mind that all visitors will still be required to pass the screening questions and temperature check. While we will begin to allow visitors inside the community, we will also keep the designated outdoor areas available so that you can reconnect with friends and loved ones.

Continue to be mindful of the protocols that remain in place. Remember to wash and sanitize your hands frequently and continue to practice social distancing measures. This also includes wearing your mask while outside of your apartment.

Once again, thank you for your support throughout this process. I know that this has been challenging. I look forward to seeing everyone soon.

As always, please let me know if you have any questions or concerns.

Thank you,

General Manager